



### WHY GLOBAL-ONLINE?

- quick online access to a searchable database of your global engagement activities, international partnerships, agreements, and cooperation projects
- definition of various roles and extensive access rights restriction
- reliable support with complete digitization of your processes
- combination of profound IT expertise and know-how in the field of higher education
- high flexibility and tailored process optimization
- exemplary project management and quick implementation of customer wishes
- high-level data protection standards
- wide range of personalisation options
- thriving international user community

Global-Online facilitates your everyday work and makes your global engagement run like clockwork.

“SOP’s support team is friendly, customer-oriented, always available and easy to communicate with. They strive to find solutions, welcome suggestions for improvement and offer reliable and expedient help both for day-to-day use and in critical moments.”

Student Mobility, University of St. Gallen

FOR FURTHER INFORMATION PLEASE VISIT [WWW.SOP-AT.COM](http://WWW.SOP-AT.COM)

# SOP

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## GLOBAL ENGAGEMENT

## RELIABLE SOFTWARE

## PARTNERSHIP WORKFLOW

## FLEXIBILITY & CUSTOMIZATION

## INTERNATIONAL AGENDA

## COOPERATION TRANSPARENCY

## AGREEMENT MANAGEMENT

EN

# GLOBAL-ONLINE



**SOFTWARE FOR  
INTERNATIONAL PARTNERSHIPS,  
AGREEMENTS  
AND  
COOPERATION PROJECTS**



### ONE ONLINE DATABASE FOR ALL GLOBAL ENGAGEMENT ACTIVITIES

Has your cooperation network been growing bigger each day so that it is getting more and more difficult to keep an overview of all global engagement activities across different faculties, institutes, and departments of your university? Do you have to spend hours pulling out data from multiple sources to create a report for your Dean on which cooperation ties your university has with Country A?

If this sounds all too familiar, worry no more! Global-Online has been developed to help your Global Engagement Office keep your partnership management in view! Global-Online is the web-based software tool for the management of partnerships, agreements, and cooperation projects that you have been looking for.



### INTERACTIVE MAP WITH YOUR PARTNERS

Communicate your international focus through successful online presence – because you only have one chance to make a good first impression! Present your international activities on the internet and boost your international network.



### PARTNERSHIPS MANAGEMENT

Thanks to freely definable partnership types and statuses, Global-Online offers an efficient and fully digitalized administration of your international partnerships in the form of a partnership workflow. Customize your overviews, log necessary information, and quickly filter through partnership and agreement data.



### AGREEMENT APPROVAL PROCESS

Freely define all stages of the agreement approval process and have the system guide you through all the tasks. Manage your MoU proposals and all related documentation.

Store all agreement data and have the software help you keep an eye on expiring agreements. Complete forms online and upload any required files to be stored in one place and accessible online at any time.



### MULTILATERAL PROJECTS

Has your institution been taking part in a development project with a few different partners? Are you working on joint publications with researchers from around the globe?

All project types can be managed in Global-Online together with information on participating institutions, persons, budget, goals, and all related files. Need data on a particular project? Use filters and keywords to find it in a jiffy!



### REPORTS AND STATISTICS

Do you want to keep a close eye on the development of your international activities?

You can generate numerous reports and statistics at a touch of a button! Use the quick statistics icon to have the system show you all your cooperation activities with a particular country or partner. Assess the quality of your collaboration and make decisions on extension and further development. Any other overviews you would like to add ...?

Benefit from the integrated report generator to create your own customer-specific reports!



### COMMUNICATION

Communication and correspondence tracking are essential aspects of contact management. Create your own message templates, have the system personalise them with the help of merge fields, and integrate bulk email sending steps into your standard work process.

Schedule automatic reminders and keep in view any correspondence with all your partners.



### SCHEDULER

Global-Online is also equipped with a well-structured scheduler. It is a chronologic way to keep track of and get reminded of actions, tasks, notes, events, campaigns, etc. All actions can be conveniently viewed by day, week, month or year. Schedule automatic reminders and keep any processes related to your global engagement in view.



### TRAVEL LOG

Global-Online offers the possibility to present information about travel safety and risks in the countries where your institution has partners. This information can be communicated to any interested individual directly in the portal. The data is backed up by the most frequently used information sources on global crises and disasters, being updated daily.



### REAL-TIME DATA EXCHANGE

Our software solutions offer functionalities to digitally exchange institutional master data, contacts of partner universities and bilateral agreements.

The software can be integrated with the processes of any HEI, no matter which on-campus system is used and which exchange programs are managed.



### TECHNOLOGY AND IMPLEMENTATION

Global-Online is a fully web-based software solution that can be accessed at any time, from anywhere. It supports automated data exchange with third-party systems.

Two implementation options are available:

SaaS with data hosted on SOP's servers in Austria or In-house with data hosted on the client's server.

